

Device Repairs 8/25/2014 -4/13/2015

	Total Repairs	Broken screens	Touch Screen Issu	Bad wifi	Bad Motherboard	Bad LCD	Broken Keybo	Mis
Asus Tf300	37	35	0	0	1	0	1	0
Asus Tf103	71	5	44	4	8	3	4	3
Totals	108	40	44	4	9	3	5	3

Warranty work vs insurance vs student paid

	Factory Warranty Repair	Student Insurance	Student paid repair
Asus Tf300	3	9	27
Asus Tf103	68	0	1
Totals	71	9	28

Due to Parts avability and cost, all tablet hardware repairs have been sent out to a repair facility.

	Tech RMA /Insurance Setup and Pack	Tech re-Image and once device is retu	Tech loaner data	Daily Library Aid Loaner check-in an Simple troubleshoo tagging and bringin	Library aid tech vs library time
Labor hours to date	27	81	9	432	50/50
Total staff time	549				