

Community Relations

Public Complaints Suggestions and Concerns

The *School* Board of Education is interested in receiving ~~valid complaints and~~ suggestions *and concerns from members of the community. Any individual may make a suggestion or express a concern at any District or School office. All ~~Public complaints or~~ suggestions and/or concerns will* ~~shall~~ be referred to the appropriate level staff member or District administrator *who is most able to respond in a timely manner.* Each ~~complaint~~ *concern* or suggestion shall be considered on its merit.

An individual *who is* not satisfied after following the channels of authority, may file a grievance under the *Board policy 2:260, Uniform Grievance Procedure.* ~~This policy shall not be construed to create~~ *Neither this policy nor the Uniform Grievance Procedure creates* an independent right to a hearing before the Board.

CROSS REF.: 2:140 (Communications To and From the Board), *2:230 (Public Participation at School Board Meetings and Petitions to the Board)*, 2:260 (Uniform Grievance Procedure), 3:30 (~~Line and Staff Relations~~ *Chain of Command*), ~~3:32 (Organizational Chart)~~, 6:260 (Complaints about Curriculum, Instructional Materials, and Programs), *8:10 Connection with the Community*

ADOPTED: November 6, 2001

AMENDED: